

5th July 2023

The Executive Committee
Devon County Council,
County Hall,
Topsham Road,
Exeter,
Devon
EX2 4QD

Dear Sirs,

Re: Queen Street, Newton Abbot – Traffic Regulation Order

The Timpson Group currently operates three shops in Newton Abbot which will be impacted by the Traffic Regulation Order to partially close off part of Queen Street and reduce the level of on-street parking there if it is implemented. These shops trade as a Johnson Dry Cleaners, a Snappy Snaps and a Timpson.

We are strongly opposed to the proposed TRO and believe it will have an impact on the viability of our branches in the town centre. We are particularly concerned about its impact on the Johnson Cleaners and Snappy Snaps branches.

We understand that the proposals were objected to by the Town Council as well as a number of other retailers in the vicinity but are set to proceed despite not being widely supported.

Our three businesses had objected on the grounds of the loss of parking / ease of access to this part of the town and also had concerns about the restrictions on deliveries / customers' vehicular access to collect items from our shops.

As confirmation of the TRO may lead to some of our operations exiting the town centre, and I presume that other retailers will think similarly, I would ask the Executive Committee to reconsider this issue at your meeting on Wednesday, 12th July 2023.

Yours faithfully,



James Timpson OBE DL
Chief Executive

Timpson Limited Established 1903

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